Complaints Form

Date: ___________________________ Student Number: _____________________________

Student Name: ___________________________________________________________________

Course: ________________________________________________________________________

Class: __________________________________________________________________________

This complaint is regarding:

☐ My course | Assessment
☐ My trainer(s)/vocational instructor(s) | Learning environment
☐ ANIBT’s practices, policies and/or procedures
☐ Other (please specify) _____________________________

Nature of Complaint (please attach further pages if necessary): ________________________________

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Student Signature ___________________________ Date ___________________________

Please submit this form to ANIBT Reception, located on Level 7, 474 Flinders Street, Melbourne VIC 3000, Australia. Alternatively you may email this form to complaints@anibt.vic.edu.au.

Thank you for taking the time to fill in this form. Your feedback is important to us and this complaint will be looked into as a matter of priority. The internal complaints process will commence within 10 working days of formal lodgement of this complaint. You will be notified of the outcome in writing.

Tel: 61-3-9620 2922 Fax: 61-3-9620 2933 Email: info@anibt.vic.edu.au Web: www.anibt.vic.edu.au

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